

TANDY COMPUTER PRODUCTS

CUSTOMER SERVICE BULLETIN

NO.

1592-02

MAR 20 1986

0007*7555*4
 SCHELLBERG W E
 ARCHITECTURAL DESIGN
 300 SE 3RD AV 405 IRONWOOD SQUARE
 ROCHESTER MN 55901

WS	SCS	IS
BS	CU	TS
SS	DJ	IC
JS	JA	
MD	ICB	File

Description PROFILE III PLUS
 Model III V. 01.00.00
 Stock No. 260-1592
 Date FEB 24, 1986

***** PURPOSE *****

Our records indicate that you are the registered owner of PROFILE III PLUS. Please be sure that the version number referenced matches your software. A problem has been identified in this version. If a heading contains over 23 characters, garbage is placed on the screen when in the Inquire, Update, and Add section of the program. To correct this, make the modifications to your software detailed in the PROCEDURE section (below) as soon as possible.

* * THE FOLLOWING PATCHES ARE REQUIRED * *

***** DISCUSSION *****

We at Tandy Corporation recognize the importance of quality control in our software products and this Customer Service Bulletin is one part of our commitment to an ongoing program of software quality assurance.

The modifications required will be accomplished by the series of PATCHES listed in the PROCEDURE section. If you are unfamiliar with "PATCHING" your software, please refer to your computer OWNER's MANUAL for help.

After making these PATCHES your software will be upgraded to VERSION 01.00.01. Be sure to mark this version in your SOFTWARE VERSION LOG. (If your software package does not contain a Software Version Log, ask for one at your Radio Shack Computer Center, Radio Shack Plus Computer Center, or participating Radio Shack Dealer.)

You may continue to use the 01.00.00 version of PROFILE III PLUS; however, please be aware that only the most current version of this software will be supported by Tandy/Radio Shack personnel.

Please check the front and back of all of your software manuals and be sure that all SOFTWARE REGISTRATION CARDS have been mailed to us. This will insure that you receive notifications about required changes to other packages you own.

Letters will come direct to you when patches or changes are REQUIRED. Other OPTIONAL patches or changes may be available for your software. Contact your local Radio Shack store for further information about possible optional patches.

***** PROCEDURE *****

At TRSDOS READY, apply the following PATCHES to a BACKUP copy of PROFILE III PLUS Version 01.01.00.

PATCH EFC9/CMD (ADD=64FF, FIND=EDB0E5, CHG=C3CAC5)
 PATCH EFC9/CMD (ADD=C5CA, FIND=202020202020, CHG=09E5ED423E17)
 PATCH EFC9/CMD (ADD=C5D0, FIND=202020202020, CHG=B930014FEDB0)
 PATCH EFC9/CMD (ADD=C5D6, FIND=202020, CHG=C30265)
 PATCH CM/CMD (ADD=70E2, FIND=202020202020, CHG=30312E30302E)
 PATCH CM/CMD (ADD=70E8, FIND=2020, CHG=3031)
 PATCH RM/CMD (ADD=70E3, FIND=20202020202020, CHG=30312E30302E30)
 PATCH RM/CMD (ADD=70EA, FIND=20, CHG=31)

TANDY COMPUTER PRODUCTS

CUSTOMER SERVICE BULLETIN

NO.

1592-04

MAR 20 1986

0007*7555*4
 SCHELLBERG W E
 ARCHITECTURAL DESIGN
 300 SE 3RD AV 405 IRONWOOD SQUARE
 ROCHESTER MN 55901

Description	PROFILE III PLUS
Model	III V. 01.00.01
Stock No.	260-1592
Date	FEB 24, 1986

***** PURPOSE *****

Our records indicate that you are the registered owner of PROFILE III PLUS. Please be sure that the version number referenced matches your software. Presently, reports will not print any line containing an exclamation point (!) as the last non-blank character in the data area. To correct this, make the modifications to your software detailed in the PROCEDURE section (below) as soon as possible.

* * THE FOLLOWING MODIFICATIONS ARE REQUIRED * *

***** DISCUSSION *****

After making these changes, your software will be upgraded to VERSION 01.00.02. Please mark this version in your SOFTWARE VERSION LOG.

***** PROCEDURE *****

Due to a problem in the PATCH utility, the following corrections must be applied using a BASIC program. Put your TRSDOS disk in Drive 0 and a BACKUP of the PROFILE Runtime disk in Drive 1. To enter BASIC, type: BASIC -F:1 <ENTER>

Type the following lines exactly as shown. Be sure to press <ENTER> at the end of each line.

```
10 CLEAR 500
20 INPUT AS: OPEN "R",1,AS
30 FIELD 1,128 AS LS,128 AS US
40 INPUT R,B,F,C
50 IF R=0 THEN CLOSE: GOTO 20
60 R=R+1: B=B+1
70 GET 1,R
80 IF B>128 THEN B=B-128: GOTO 110
90 IF MIDS(LS,B,1)<>CHRS(F) THEN 140
100 XS=LS: MIDS(XS,B,1)=CHRS(C): LSET LS=XS: GOTO 130
110 IF MIDS(US,B,1)<>CHRS(F) THEN 140
120 XS=US: MIDS(XS,B,1)=CHRS(C): LSET US=XS
130 PUT 1,R: PRINT "DONE.": GOTO 40
140 PRINT "ERROR": GOTO 40
```

Once the program is typed in, save a copy of it by typing SAVE"name" (Example: SAVE"PATCHER")

When prompted, type each line of text exactly as it appears in the INPUT VALUES list below: (If you make a mistake, simply retype the line. When the change is made, the program will say "DONE.")

To begin execution of the program, type RUN <ENTER>

<<< INPUT VALUES >>>

```
EFCA/CMD
18,24,33,0
0,0,0,0
<BREAK>
```

To return to TRSDOS READY, type: CMD"S" <ENTER>

At TRSDOS READY, continue by applying the following PATCHES to the BACKUP copy of PROFILE III PLUS:

```
PATCH CM/CMD (ADD=70E9,FIND=31,CHG=32)
PATCH RM/CMD (ADD=70EA,FIND=31,CHG=32)
```

TANDY COMPUTER PRODUCTS

CUSTOMER SERVICE BULLETIN

NO.

1592-05

MAR 20 1986

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 300 SE 3RD AV 405 IRONWOOD SQUARE
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Description	PROFILE III PLUS
Model	III V. 01.00.02
Stock No.	260-1592
Date	FEB 24, 1986

***** PURPOSE *****

Our records indicate that you are the registered owner of PROFILE III PLUS. Please be sure that the version number referenced matches your software. In this version of the program, a false error message "Attempt to read past EOF filename/KX1", occurs sporadically when attempting to print using the extended selection and sort. To correct this, make the modifications to your software detailed in the PROCEDURE section (below) as soon as possible.

* * THE FOLLOWING MODIFICATIONS ARE REQUIRED * *

***** DISCUSSION *****

After making these changes, your software will be upgraded to VERSION 01.00.03. Please mark this version in your SOFTWARE VERSION LOG.

***** PROCEDURE *****

Due to a problem in the PATCH utility, the following corrections must be applied using a BASIC program. Put your TRSDOS disk in Drive 0 and a BACKUP of the PROFILE Runtime disk in Drive 1. To enter BASIC, type: BASIC -F:1 <ENTER>

Type the following lines exactly as shown. Press <ENTER> after each line.

```
10 CLEAR 500
20 INPUT AS: OPEN "R",1,AS
30 FIELD 1,128 AS LS,128 AS US
40 INPUT R,B,F,C
50 IF R=0 THEN CLOSE: GOTO 20
60 R=R+1: B=B+1
70 GET 1,R
80 IF B>128 THEN B=B-128: GOTO 110
90 IF MIDS(LS,B,1)<>CHRS(F) THEN 140
100 XS=LS: MIDS(XS,B,1)=CHRS(C): LSET LS=XS: GOTO 130
110 IF MIDS(US,B,1)<>CHRS(F) THEN 140
120 XS=US: MIDS(XS,B,1)=CHRS(C): LSET US=XS
130 PUT 1,R: PRINT "DONE.": GOTO 40
140 PRINT "ERROR": GOTO 40
```

Once the program is typed in, save a copy of it by typing SAVE"PATCHER". When prompted, type each line of text exactly as it appears in the INPUT VALUES list below: (If you make a mistake, simply retype the line. When the change is made, the program will say "DONE.")

To begin execution of the program, type RUN <ENTER>

<<< INPUT VALUES >>>

```
EFCC/CMD
11,104,107,186
11,190,107,186
11,245,107,186
11,105,144,82
11,191,144,82
11,246,144,82
0,0,0,0
<BREAK>
```

To return to TRSDOS READY, type: CMD"S" <ENTER>

Apply these PATCHES to the BACKUP copy of PROFILE III PLUS.

```
PATCH CM/CMD (ADD=70E9,FIND=32,CHG=33)
PATCH RM/CMD (ADD=70EA,FIND=32,CHG=33)
```